



Terms and conditions – general

Our service

Beware of the Bull will carry out work to your specification as directed by you.

Fees

Fees for all services we offer are calculated on the basis of a standard daily rate, currently set at £385. This includes all expenses. Nothing else will be added to your invoice unless it has been explicitly agreed with you. Beware of the Bull is not VAT registered.

Quote guarantee

Because we know how important it is for you to be in control of your finances, we offer a unique 'quote guarantee' - once we issue a written quotation for a piece of work we guarantee the final fee charged for it will not exceed the amount given in the quote.

Payment terms

Payment in full is required within 30 days of the date of invoice. We are happy to accept payment by bank transfer to our account (Beware of the Bull Ltd, account number 94432614, sort code 40-47-31; HSBC Bank, 13 Parliament St, York YO1 8XS) or, if this is not possible, by cheque made payable to Beware of the Bull, and posted to our registered office: 74 Eastfield Crescent, York YO10 5JB. We reserve our statutory right to charge interest on outstanding balances in excess of 30 days up to 8% above the relevant Bank of England base rate, and accruing on a daily basis.

Copyright

Exclusive and perpetual ownership of the copyright of all materials produced by us on your behalf becomes yours as soon as full payment for the work has been received by Beware of the Bull.

Conflicts of interest

We will alert you if we become aware of any potential conflict of interest, or of any issue that could be perceived to be a conflict of interest.

Confidentiality

We will keep in confidence any information of a confidential nature obtained during consultancy with you, unless it is information within the public domain or may otherwise be legally disclosed (eg if you give explicit consent for its disclosure).

Data protection

In the process of carrying out research on your behalf, Beware of the Bull may use personal data held by you (eg if we need to identify how many of your service users fall within a certain age range). In these cases, we will comply in full with our obligations under data protection legislation.

Keeping our clients happy

We work hard to make sure we complete jobs to a high quality and within agreed timescales. We think you will be impressed with our services, but if you have any concerns at any stage please tell us as soon as you can so we can get back on track.